National Roundtable on
State Level
Government Performance Management

18th May, 2015, New Delhi

G. SRINIVAS, IAS
Principal Secretary
Government of Odisha

CREATION OF
CENTRE FOR MODERNIZING GOVERNMENT INITIATIVE (CMGI)

CMGI initiatives in Modernising Government &

Performance Management

- Human Resources Management System(http://hrmsorissa.gov.in)

- Litigation Management System (http://orissalms.in)
- Central Monitoring System (http://ortpsa.in)
- Revenue Court Cases Monitoring System (http://rccmsodisha.in)
- Model Village Monitoring System (http://modelvillage.org.in)

CREATION OF
CENTRE FOR MODERNIZING GOVERNMENT INITIATIVE (CMGI)

Chief Minister's Award for Excellence and Innovation in Governance and Public Service Delivery

E-ABHIJOG :

HTTP://CMGCORISSA.GOV.IN

- State Grievance Redressal Portal estblished in the year 2010.

- Online submission of Grievances by the citizens and redressal by concerned Departments.

- e-Abhijoga is designed in such a way that there is an Unique Grievance Tracking Number.
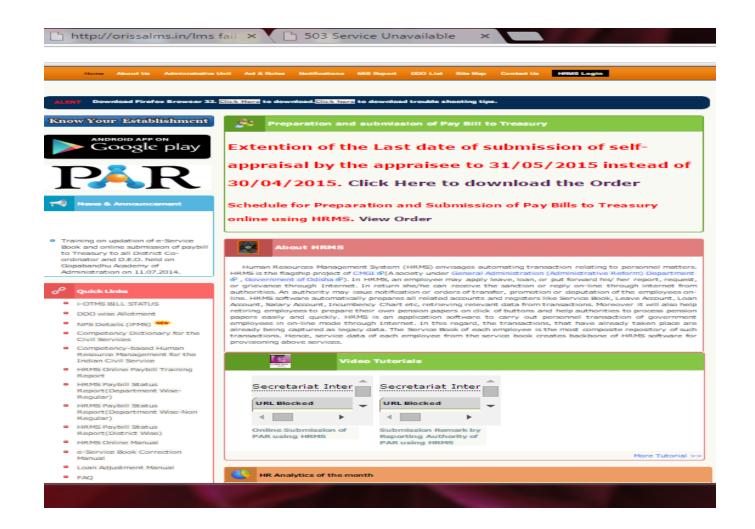
E-ABHIJOG :

HTTP://CMGCORISSA.GOV.IN

- Easy to Use- Registration of grievance on 24*7 basis.

- Quick feedback- Unique Registration number to the citizen upon submission of the grievance and status updates.

E-Abhijog : Website for State Grievance Redresal Portal (since 31st July 2010)

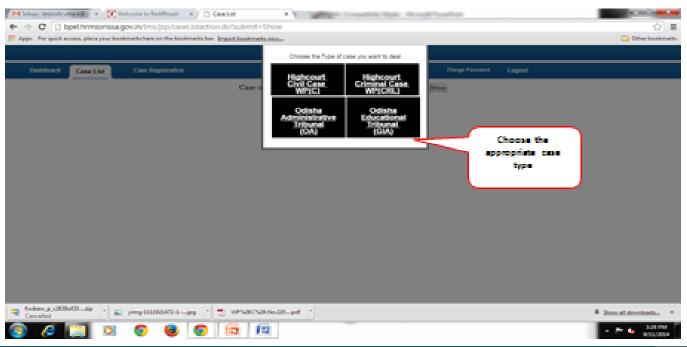# HUMAN RESOURCES MANAGEMENT SYSTEM (HTTP://HRMSORISSA.GOV.IN)

HRMS AT A GLANCE

- Service Book of 3.47 lakh regular employees is maintained

- Service Record of 2.46 lakh non-regular employees is also maintained

- Unique Employee Id and Password issued to 3.6 lakh employees to access HRMS

- HRMS -Payroll has been implemented in 6200 DDO offices.

- 32,107 Salary Bills are prepared through HRMS every month and submitted electronically to treasury.

- Token and TV No is obtained from iOTMS.

LITIGATION MANAGEMENT SYSTEM (LMS)

Choose the Type of Case

Presently LMS Project office are dealing with Civil/ Criminal case Orissa High Court & Odisha Tribunal Case(Bhubaneswar & Cuttack Bench).

LMS : Salient Features

- Online submission of PWC/ Draft Counter

- Uploading of Interim Orders/ Final Judgments

- LMC used for the preparation of PWC in

  - Supreme Court

  - Sales Tax Tribunal

  - Civil Court

- MIS Reports

- Training to officers and stakeholders

OFFICE INSPECTION AND ORGANISATION PERFORMANCE MONITORING SYSTEM
(HTTP://OIOPMSODISHA.IN)

o To improve collaboration on sharing of information.

o To provide facilities to automate office inspection processes.

o To provide data visualization through dashboard system for

    effective decision support.

OFFICE INSPECTION AND ORGANISATION PERFORMANCE MONITORING SYSTEM
(HTTP://OIOPMSODISHA.IN)

o To provide Document management for proper information management.

o To enhance accountability at different level.

o To provide right information at the right time to increase efficiency

   through informed decisions.

WEB BASED REVENUE COURT CASE MONITORING SYSTEM

REVENUE COURTS COVERED

1st phase
- ✓ Court of Collector
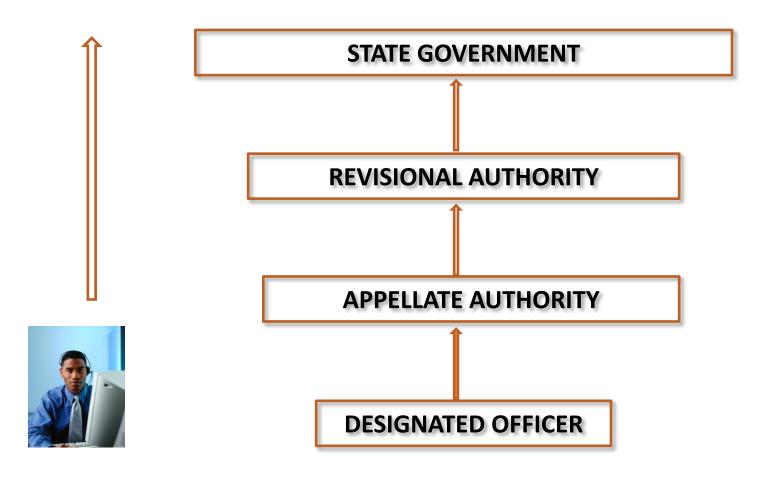- ✓ Court of ADM
- ✓ Court of Sub-Collector-cum-SDM
- ✓ Court of Tahasildar
- ✓ Court of OSD (Land Revenue)
- ✓ Court of Executive Magistrates
- ✓ Court of Land Acquisition Officer.

2nd phase.
- ✓ The courts of RDC
- ✓ Board of Revenue

ORTPSA (ODISHA RIGHT TO PUBLIC SERVICE ACT, 2012: THE STRUCTURE

STATE GOVERNMENT

REVISIONAL AUTHORITY

APPELLATE AUTHORITY

DESIGNATED OFFICER

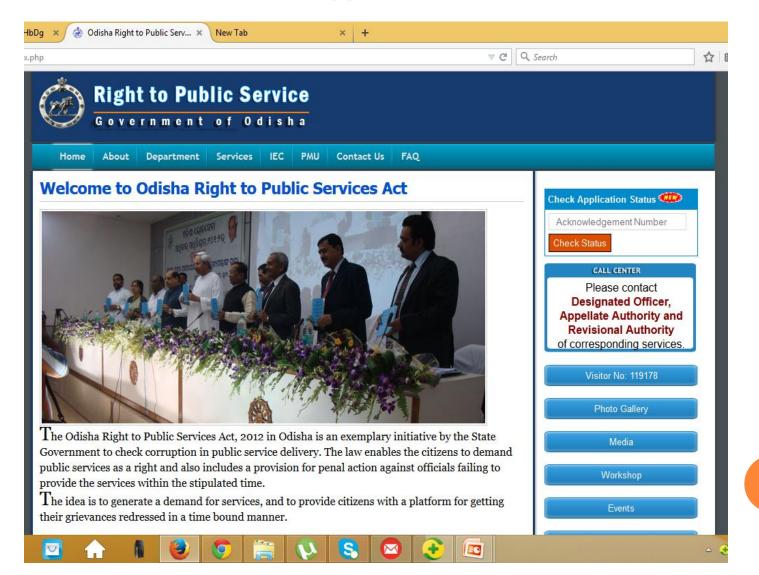# ORTPSA
(ODISHA RIGHT TO PUBLIC SERVICE ACT 2012)

- Act and Rules notified in the year 2012.

- Obligation over Public Authorities to provide citizen centric services in time bound manner

- So far 89 Services of 12 Departments notified under this Act

- 522 more Services are identified and are under consideration of Govt.

CENTRAL MONITORING SYSTEM
@ HTTP://ORTPSA.IN

WORKSHOP ON ORTPSA

MODEL VILLAGE

- To overcome development challenges by adopting coordinated bottom-up approach.

- Executed through Bharat Nirman Volunteers (BNVs). 66741 BNVs have been enrolled in Odisha.

- BNVs are imparted training about various schemes and programmes of Government.

- Rural Diksha Website (www. http://ruraldiksha.nic.in/),

- A web based application is designed to monitor block level and district level activities related to Model Village Program. It can be accessed by users at URL http://www.modelvillage.org.in

Diksha
Knowledge is Power

Ministry of Rural Development
Government of India

List of Bharat Nirman Volunteers

S.No.	No. of Districts	No. of Blocks	No. of Panchayats	No. of Bharat Nirman Volunteers
1	ANGUL	8	100	2922
2	BALESHWAR	2	18	285
3	BARGARH	6	11	176
4	BHADRAK	7	144	2012
5	BOLANGIR	13	39	435
6	BOUDH	3	36	655
7	CUTTACK	14	253	8164
8	DEOGARH	3	6	513
9	DHENKANAL	8	126	2308
10	GAJAPATI	5	28	582
11	GANJAM	5	22	1194
12	JAGATSINGHAPUR	7	113	2791
13	JAJPUR	10	161	3711
14	JHARSUGUDA	4	11	235
15	KALAHANDI	13	116	3555
16	KANDHAMAL	12	95	3886
17	KENDRAPARA	2	4	149
18	KENDUJHAR	13	170	3690
19	KHORDHA	9	62	1796
20	KORAPUT	14	82	4077
21	MALKANGIRI	6	63	964
22	MAYURBHANJ	17	100	3507
23	NABARANGAPUR	10	32	3324
24	NAYAGARH	5	65	1446
25	NUAPADA	1	1	51
26	PURI	11	171	4055
27	RAYAGADA	11	164	6698
28	SAMBALPUR	6	17	528
29	SONEPUR	6	73	1281
30	SUNDARGARH	17	65	1751
	TOTAL	**248**	**2348**	**66741**

View Graph

HOME | RURAL PORTAL | MGNREGA | CAPART | PMGSY | BHARAT NIRMAN | RTI ACT | GOI WEBSITES
Site designed and developed by National Informatics Centre Contents provided and maintained by Department of Rural Development, Ministry of Rural Development, GOI
Site Best Viewed in IE7.0+ at Resolution 1024 X 768 or above.

66741 BNVs ENROLLED IN ODISHA AS ON 18.05.2015 IN RURAL DIKSHA WEBSITE (WWW. HTTP://RURALDIKSHA.NIC.IN/)

MODEL VILLAGE MILESTONES

Evaluation:

Text & Video Documentation, Dissemination, Awards

VDP Outputs;

Convergence;

Public Service Delivery;

Production;

Infrastructure;

Social Harmony;

Environmental Balance;

Success of all flagship programmes of government and MDGs

Good Governance

VDP Implementation: Baseline Survey; Nirmal Gram; Pensions; CMRF; MDM,SSA, Health & Hygiene; Literacy drive; Plantation, Nursery; Fruits & vegetables, Kitchen Garden; Fishery, Goatery, Dairy; Poultry, Honey, Vermicomposting, Mushroom; Skill Dev; Industry, Labour Welfare, Job Creation, Housing; Bank Credit

VDP Preparation:
Training for VDP Team: PRI, BNVs, Line Depts, Bankers, NGOs, Corporates; PRA based planning

Village Development Plan (VDP)   Millennium Development Goals (MDGs)

CHIEF MINISTER'S AWARD FOR EXCELLENCE AND INNOVATION IN GOVERNANCE AND PUBLIC SERVICE DELIVERY

- **Electronic Fund Management System (e-FMS** G**),** PR Department,oO:

- **IEC programme under ARD**

- **Mobile Governance (m-Gov) in Procurement Operations**

- **Diversion of spring water for Irrigation-cum-Drinking water** at Mudrajodi Village in Shyamakhunta Block, Mayurbhanj District.

- **Disaster Response Activities** during Cyclone Phailin and   subsequent floods 2013 of Directorate General, Fire Service, Home Guards & Civil Defence

DISTRICT INNOVATION FUND
(DIF)

- Scheme recommended by the 13th Finance Commission

- Based on the premise
  - innovations can help accelerate the efforts of administration to reach out to the people
  - make public service delivery more efficient.

- DIF is highly flexible
  - funds used as per the needs of a particular district.
  - Each District is given Rs 50 lakhs to promote innovation

- DIF can fund the use of technology in districts and, help in making administration more accountable, transparent and efficient.

Adoption of Results Framework Document (RFD) -By Govt. of Odisha

- RFD system was adopted from 2013-14 for 17 Social and Infrastructure departments for Performance measurement and monitoring.

- A High Power Committee (HPC) constituted under the chairmanship of the Chief Secretary

  (to examine and approve the RFDs and Performance Evaluation Reports).

- Regional Director, RBI, Director, XIMB Bhubaneswar- members of HPC.

- The Performance Evaluation-
  - 5 departments achieved >90% score,
  - 7 departments achieved >80%

ADOPTION OF RESULTS FRAMEWORK DOCUMENT (RFD) -BY GOVT. OF ODISHA

- The RFD system extended to cover all departments from 2014-15.

- RFDs 2014-15 of all departments finalized by HPC.

- Performance Evaluation Reports for 2014-15 based on RFD for the year, is under review by the HPC.

- The preparation of RFD 2015-16 by departments is under Progress.

ISO 9001 CERTIFICATION...

- ISO: 9001:2008 Certification for the Planning and Coordination Department as a pilot project.

- The National Productivity Council of Government of India has been engaged to provide technical guidance.

SINGLE WINDOW CLEARANCE SYSTEM

- The Odisha Industrial (Facilitation) Rules, 2005 are being amended to streamline the single window clearance system.

- The authorities shall also monitor the grounding of the projects and facilitate in timely disbursement of incentives.

- The entire project approval process shall be made online for faster disposal of applications.

EASE OF DOING BUSINESS

- The Government of India had prescribed 98 Action Points for implementation by the States as part of the reform process under MAKE IN INDIA.

- The implementation process of the Action Points in co-ordination with multiple Government Departments and agencies is under progress.

IPR 2015

- The IPR 2001 and 2007 put in place a robust policy framework for industrial promotion and investment facilitation in the State.

- The Draft IPR 2015 aims at reinforcing and further expanding this process.

- Stakeholders consultations is under finalization

Evaluation of Plan Programmes

- Evaluation Studies on different Plan programmes have been taken.

- So far,72 Evaluation Studies were undertaken out of which 15 Evaluation Studies under Revised Long Term Action Plan (RLTAP) were under taken.

EVALUATION OF PLAN PROGRAMMES

❑ **Evaluation Studies have been taken up**

Sl. No.	Name of the Evaluation Study	Name of the Evaluating Agency
1	System Study for Quality in Public Service Delivery and Supply Chain Study	National Productivity Council (NPC), Bhubaneswar.
2	Biju K.B.K. Plan	NIRD, Hyderabad
3	Technical aspect of Cement Concrete Road	IIT, Bhubaneswar
4	Remote Area Village Electrification Programme, Roof Top Solar System and Bio-Gas	IIT, Kharagpur
5	Integrated Low Cost Sanitation Scheme	XIM, Bhubaneswar.

THANK YOU