PGP Programme Learning Goals: Traits/Objectives

EFFECTIVE ORAL COMMUNICATION
Traits/Objectives
1. Introduction and Clarity of main points
2. Organization and Flow of the presentation
3. Summary and Conclusion
4. Voice, Delivery and Pace of speech
5. Enunciation and Inflection
6. Gesture, Posture and Eye Contact
7. Energy and Enthusiasm
8. Attention to Audience Comments or Questions
9. Responsiveness/ Engagement with Audience

CRITICAL AND INTEGRATIVE THINKING
Traits/Objectives
1. Clearly identifies the central problem/issue
2. Uses information, experience and assigned sources
3. Develops own perspective/position
4. Presents right data/evidence to support analysis
5. Interprets and infers appropriately from analysis
6. Integrates issue using other perspectives and positions
7. Effective summary, conclusions and implications

INTERPERSONAL AWARENESS AND WORKING IN TEAMS
Traits/Objectives
1. Clarity of goals/clarity of tasks
2. Effort to build clarity in goals/effort to build clarity in tasks
4. Conflict Management (2 measures)
5. Trust/ Participation/ Consensus
7. Group atmosphere and feedback (2 measures)
10. Shared leadership and follow through (3 measures)

ETHICAL RESPONSIBILITY
Traits/Objectives:
1. Recognition of ethical issues
2. Knowledge of rights/responsibilities of stakeholders
3. Methodical analysis of ethical situation
4. Integration and synthesis for appropriate action

AWARENESS OF GLOBAL ISSUES AFFECTING BUSINESS
Traits/Objectives
1. Identification of global factors
2. Analysis of global factors
3. Comparative analysis of domestic/global issues
4. Application of analysis to global situation